

Sutton Court Lodge 7826 Ladies Festival

Newsletter No. 8
1st March 2021



SPECIAL EDITION LADIES FESTIVAL CANCELLED

Last week I was contacted by the management team at the Langham Hotel, as was W/Bro Paul Tredgett.

This proved a difficult conversation and following discussions with W/Bro Paul Tredgett and his good lady, Sally-Ann, we feel we have no option but to reluctantly cancel our Ladies Festival this year.

We have serious concerns following what has been an incredibly challenging 12 months, that the Langham Hotel will be in a position to honour our booking.

With losses over the period amounting to some £2.5m plus, and substantial staff being made redundant, Neil and Wendy need to re-focus their business model in other areas to try to remain viable, and in this respect, we wish them well in moving forward.

However, with the time approaching where I will need to pay a further and substantial payment to the hotel, I am concerned that should the hotel fall on even harder times, our money – your money – would be at risk.

As Lodge Treasurer and Festival Secretary, I have total responsibility to protect both the Lodge as well as yourself from financial loss, and its with this in mind I have taken the difficult decision to cancel the Ladies Festival.

I apologise for any disappointment or inconvenience caused in taking this action today.

How and when will you receive your refund:

Your money has been held secure with Sutton Court Lodge in its Festival account, not with the hotel, thus securing the safety of your money.

I will be making refunds during this week, and you should receive your refunds in one of the following ways:

- Through the online payment banking system in the same way as you made your previous payments
- By cheque in the post

A Statement of Account will be sent to you showing the sum paid and the balance refund made. Should you have any queries please telephone me on the number(s) below.

W/Bro Tony & Mrs Sue Ashford

email: treasurer@suttoncourt7826.org.uk

Mobile: 07957 434682 or

Tel: 020 8767 1911